Enterprise Quality Management Software

>> Quality Made Simple

Scope:

Our suite of Quality and Continual Improvement modules are designed to help your company automate its journey toward excellence.

Compliance:

Bridging a multitude of quality standards, such as ISO 9001, ISO 13485, ISO/TS 16949, AS9100 and FDA 21 CFR Part 11 & Part 820 Compliance, uniPoint Quality Management software ensures you can maintain and measure the cost and frequency of quality events. It also encompasses the principles of Lean Manufacturing.

Simplicity:

Our 1,500 customers across North America and the European Union confirm that uniPoint software is very easy to use. This translates into a fast learning curve and reduced on-going training costs. Our interface promotes engaged users. See the results from this user-friendly solution almost immediately.

Integration:

The uniPoint Suite has the unique ability to integrate data from multiple ODBC-compliant databases into our application. Imagine the opportunity to eliminate redundant data entry — and leverage the data from your existing systems. We also offer a standalone product.

Create, Link, Communicate, Track, and Manage the Life Cycle of Quality Activities and Documents



uniPoint Advantages:

- >> Go Paperless!
- >> Integrated Quality Workflow
- >> 100 Analysis Reports
- >> ISO Compliance Tool
- >> Unlimited Attachments
- >> View Historical Audit Trail
- >>> Broadcast E-mail Capability
- >> Integrate or run Stand-alone
- >> Manage Quality Meetings
- >> 3-6 Month ROI
- >> Export Reports to MS Office, E-mail or PDF

"Using the uniPoint Continual Improvement Suite, we discovered that we were spending \$6,000 per month, or \$72,000 per year in Quality costs that we had no way to track before. A small improvement in these areas helped us pay for the software many times over, and in a few months." - Mike Malone, Quality Manager, J.R. Stephenson





Enterprise Quality Management Software (continued)

Technology

The uniPoint Suite was developed using Visual Studio .NET. The reports are written in Crystal, allowing our users to easily modify and create new Quality reports. Plus we offer the option of either an Access or MSSQL database.

Visibility & Tracking

You can send electronic NC/CA documents and To-Do notification using e-mail. Recipients can then add their input and forward the quality record to its next stage. Each user can be setup with different access rights per module: No Access, Read Only, Edit or Full Rights.

Statistical Analysis

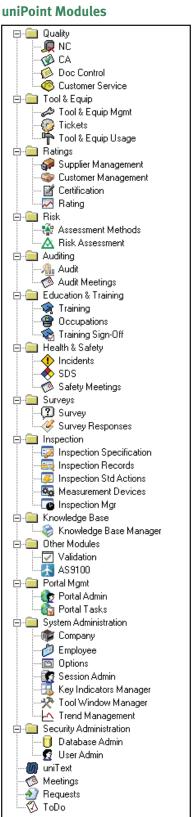
While saving time compiling reports and maintaining spreadsheets, you can streamline the preparation for your Quality audits with over 80 Continual Improvement Management Reports.

Continual Improvement

With the uniPoint Suite you can evolve to a "paperless quality system" where all documents can be shared, viewed or e-mailed. Everyone with security access can view relevant documents from their own workstation to stay informed of the status of each quality record.

Return on Investment

Research shows that the costs of poor quality can range from 15%-40% of business costs (e.g., rework, returns or complaints, late deliveries, reduced service levels, lost revenue). Company CFO's boast about getting quick payback on their uniPoint Suite investment - many within 3-6 months of implementing.



Continual Improvement Quiz

Do you want to understand the total administrative cost of quality in your organization?

Are you always scrambling before an audit to get your data organized?

Does your Quality system allow for the assignment and tracking of user tasks, with To-Do Lists?

Do you want to evolve your company from a reactive to a proactive preventative maintenance model?

Do you continually fail to meet your external Auditor's requirements due to poor Document Control?

Does your company have a dynamic repository for Education & Training records?

Could you benefit from a solution that creates flexible surveys and analyzes customer, supplier, and employee responses?

Is your hazardous material documentation disorganized and out of date?

Does your ERP/MRP System have a weak Quality module that falls short of effectively managing your Quality process?

Are you interested in changing your Quality Department from a cost center, to a measurable cost-savings center?

If you have answered **YES** to one or more questions above, please continue your exploration of the uniPoint Quality Management System by e-mailing sales@unipointsoftware.com or visiting our website at https://www.unipointsoftware.com



Non-Conformance Module

>>> Track, control and reduce the cost of quality

Scope:

A paperless management tool that automates manual record keeping and provides detailed statistical analysis.

Advantages:

The uniPoint NC module offers the ability to manage the life-cycle of non-conformance events, with cost tracking and assignment of user responsibility at every stage. With detailed and summary reporting, this tool will reduce your NC processing costs by 300-400%.

Process Flow:

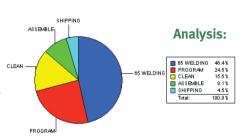


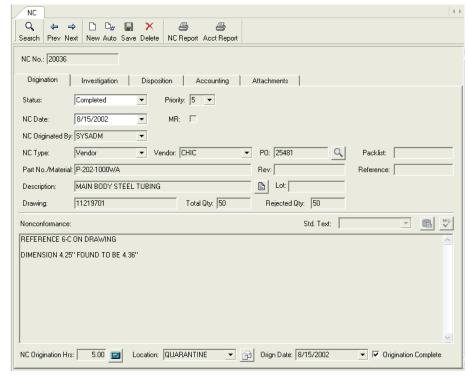
NC Module:

- >> Communicates NC information instantly
- >> Save time, paper and energy

Key Features:

- >> Track total costs of NC on-screen
- >> Prioritize NC's
- >> Advanced NC process security
- >> Complete NC visibility at the click of the mouse





General Capabilities:

- >> Specific E-mail Notification
- >> Standard Text Manager
- >> Unlimited Attachments
- >> Update User To-Do Lists
- >> See Historical Audit Trail

- >> NC Report/NC Accounting Reports
- >> NC Analysis by Type, Origin, Disposition
- >> RMA/MR Forms
- >> NC/CA Association/Listing Reports
- >> NC Top 10 Report





Corrective Action Module

>>> Turning short-term problems into long-term solutions

Scope:

An instrument of organizational change, the uniPoint CA module ensures that your long-term goals have been planned and well implemented.

Advantages:

Integrated with our Non-conformance, Health & Safety, Auditing, and Risk Management modules, the CA module provides a central point to manage continuous improvement items. Track the impact of your CA's, and measure reduction over time.

Process Flow:

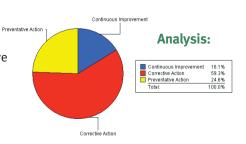


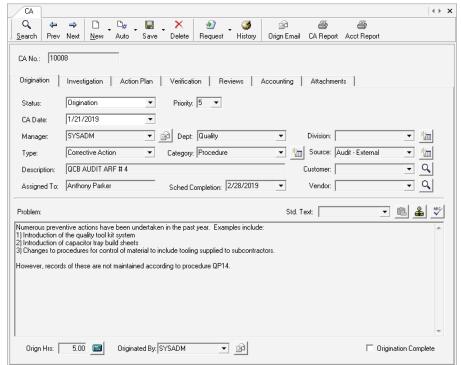
CA Module:

- >> Stop making the same costly mistakes
- >> Associate multiple NC's to a CA

Key Features:

- >> Manage Corrective Actions, Preventative Actions, and Continual Improvements
- >> Organize your data for external audits
- >> Maintain visibility of long-term CA's
- >> Track cost at every CA stage
- >> Schedule and follow through all CA's





General Capabilities:

- >>> Broadcast/Specific E-mail
- >> Standard Text Manager
- >> Unlimited Attachments
- >> Update User To-Do Lists
- >> See Historical Audit Trail

- >> CA Report/NC Accounting Reports
- >>> CA Analysis by Type, Origin, Disposition
- >> CA Listing Report
- >> CA/NC Association





Tool & Equipment Management Module

>>> Track, schedule and cost all maintenance activities

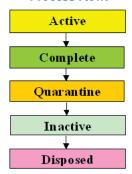
Scope:

A comprehensive production tool and capital equipment management system that allows for the automation of maintenance and repair work orders. Plan general maintenance, calibration, equipment overhauls, and record results.

Advantages:

Using the uniPoint Tool & Equipment module will help transform your company from a reactive to a proactive preventative maintenance model. This module allows for the separate tracking of planned maintenance versus unplanned repair events, and offers detailed scheduling and costing analysis.

Process Flow:



Tooling & Equipment Module:

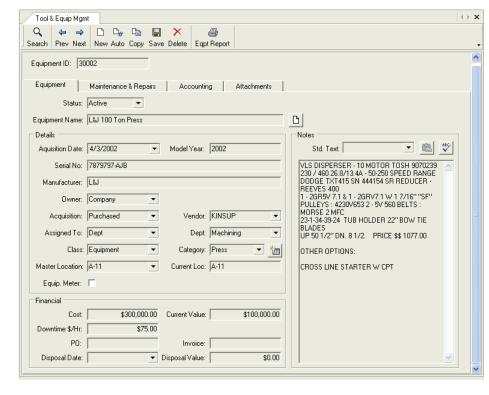
- >> Equipment tracking by class & category
- >> Setup one-time or recurring maintenance
- >> Manage tooling usage

Key Features:

- >> Setup Equipment Library
- >> Automate Planned Maintenance
- >> Estimate vs. Actual Costing
- >> Understand Downtime Costs
- >> Flag Past Due Maintenance Tickets

Analysis:

Accounting								_
Hrs	Estimate	Actual	Costs	Maintenance	Repair	Total	# Tasks	
Total Downtime Hrs:	10.00	3.00	Labor Cost:	\$150.00	\$0.00	\$150.00		
	-	•	Downtime Cost:	\$225.00	\$0.00	\$225.00		
Total Maint Lab. Hrs:	2.00	3.00	Material Cost:	\$50.00	\$0.00	\$50.00	# Maint Tasks:	- 1
Total Repair Lab. Hrs:	0.00	0.00	Service Cost:	\$0.00	\$1,000.00	\$1,000.00	# Repair Tasks:	- 1
Total Labor Hrs:	2.00	3.00	Total Cost:	\$425.00	\$1,000.00	\$1,425.00	Total # of Tasks:	2



General Capabilities:

- >> Specific E-mail Notification
- >> Standard Text Manager
- >> Unlimited Attachments
- >> Update User To-Do Lists
- >> See Historical Audit Trail

- >> Equipment Report
- >> Equipment Analysis
- >> Equipment Maintenance Schedule
- >> Maintenance/Repair Tickets





Document Control Module

>>> Sharing and controlling your vital information

Scope:

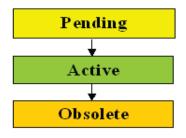
The uniPoint Document Control Module is the focal point of our Enterprise Quality Management System, because it manages all types of documents, regardless of the software used to create them. It provides a central and secure repository that makes search and retrieval easy during inspections and audits.

Advantages:

Improve efficiency and compliance requirements by automating your manual document control with sign-off and change control. Ensure that your company is building its products using the most current specs. Other advantages are:

- >> FDA 21 CFR Part 11 & 820 Controls
- >> Encrypted Sign-off Passwords
- >> Strict Revision Control

Process Flow:



Doc Control Module:

- >> Automates document Sign-offs
- >> Offers organization, control and security

Key Features:

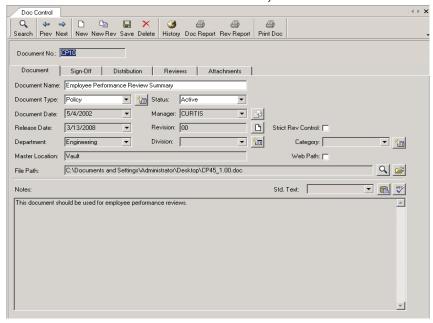
- >> Increased Management Visibility
- >> Advanced Search Tools
- >> Setup Sign-off/Distributions
- >> Email Revision changes to employees

Digital Signatures:

Title	Туре	Sign-Off	Request Date	Sign-Off Date	Signature
General Manager	Approval	Ø	5/4/2002 12:00:00/4M	5/4/2002 12:00:00/AM	Bob Smuth

Advanced Features:

- >> Consolidate documents automatically into a specific vault location
- >> Have complete control over versioning and changes with check-in and check-out
- >> Control access to files with user level security



General Capabilities:

- >> Specific E-mail Notification
- >> Standard Text Manager
- >> Unlimited Attachments
- >> Update User To-Do Lists
- >> See Historical Audit Trail

- >> Document Report, with digital signature
- >> Document Reviews
- >> Document Distribution List
- >> Document History Report
- >> Document Acknowledgments Outstanding
- >> Document Acknowledgment History
- >> Document Sign-Offs Outstanding





Customer Service Module

>>> Promoting effective and timely resolutions

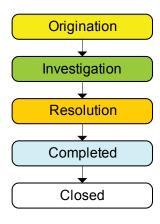
Scope:

Managing customer service issues is an important part of your Quality system. uniPoint's Customer Service module provides a closed-loop mechanism to implement effective, timely resolutions to customer issues. This helps you ensure industry and regulatory compliance, improve product quality and reduce costs associated with customer compliants.

Advantages:

With configurable workflow models, our Customer Service module streamlines the entire complaint resolution process. You can originate and investigate the complaint, then communicate the resolution back to the customer in one easy to use environment.

Process Flow:

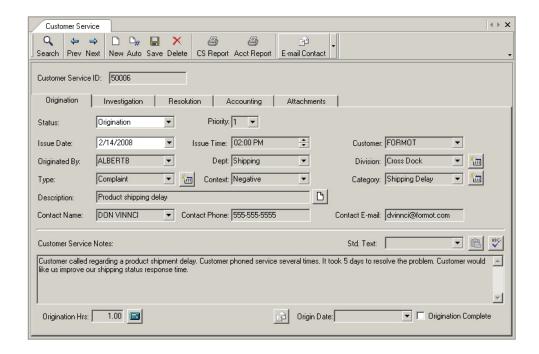


Customer Service Module:

- >> Transform your Quality analysis
- >> Reduce your quality cycle-times
- >> Close items in a timely manner
- >> Consolidate correspondence centrally
- >>> Generate uniPoint Non-Conformance

Key Features:

- >> Date and time stamped
- >> Escalate priorities
- >> Categorize by Positive, Negative or Neutral
- >> Improve Customer Service communication
- >> Choose (2) or (3) step process



General Capabilities:

- >> Broadcast/Specific E-Mail
- >> Standard Text Manager
- >> Unlimited Attachments
- >> Update User To-Do Lists
- >> See Historical Audit Trail

General Capabilities:

- >> CS Detail Report
- >> CS Accounting Report
- >>> CS Analysis by Type, Category, Resolution
- >> CS/CA Association/Listing Reports





Trend Analysis Module

>>> Measures of performance

Scope:

The uniPoint Trend Analysis module gives you an immediate understanding of the effectiveness of your Quality system. All key Quality and Continuous improvement activities can be instantly analyzed over any time period.

Advantages:

With Trend Analysis, your quality data has the potential to positively impact every department in your company, integrating your quality data into day-to-day decision making. This will take your company beyond tracking and measuring, to using the data for planning, maximizing profits and streamlining operations.

Cost of Quality:

- >> Non-Conformances
- >> Corrective Actions
- >> Maintenance/Repairs
- >> Audits/Audit Meetings
- Safety Incidents /Safety Meetings
- >> Training
- >> Scrap
- >> Rework

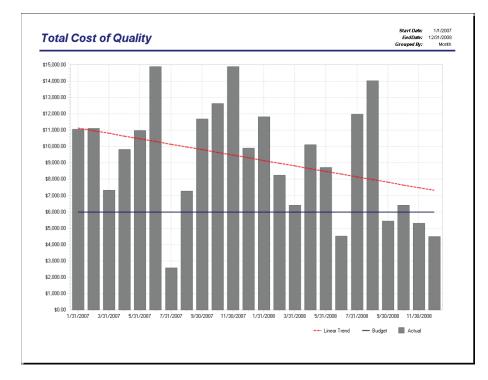
Trend Analysis Module:

- >>> Enhances Your Quality Analysis Process
- >>> Reduces Quality Management Life Cycle

Key Features:

- >>> Trend by day, week, month, quarter, year
- >> See Budget vs. Actuals
- >>> Spot Positive or Negative Trends instantly
- >> Measure Frequency and Cost of Quality
- >> Save and Re-run Trend Analytics
- >> Eliminate Spreadsheets





General Capabilities:

- >> PDF & E-Mail Reports
- >> Export Reports to Word & Excel
- >> Integrate Security by Report

- >> Display Data Trends and Targets
- >> Set Graph Format, Style, and Color
- >> Get Detailed Breakdown of Graph Data





Requests Module

>>> Manage change with configurable processes

Scope:

uniPoint's Request module is a versatile and user-configurable solution to create, submit and monitor requests throughout all uniPoint modules. Request To-Do's are created and assigned to user or groups, from inside uniPoint or from uniPoint's optional Web-Based Request interface. Requests can be actioned to create new or edit existing quality records with the click of the mouse.

Advantages:

This modules ensures you can react quickly to internal/external requests for service and that no request is lost or ignored. Track the status of requests in real-time, and improve communication from inside and outside your organization. Create an unlimited number of request types, each which their own process flow and approval. Each defined process can have an unlimited number of steps with user and due-date assignment.

Request Examples:

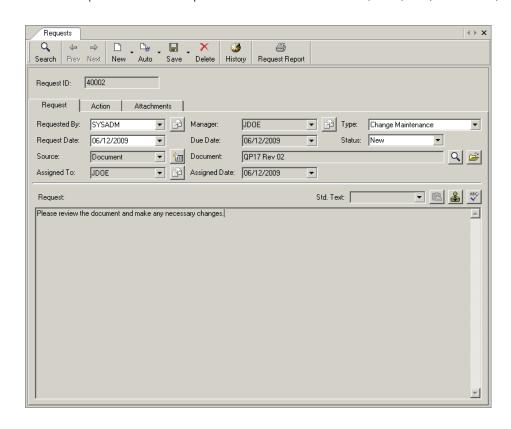
- >> Change to a Document
- >> Maintenance on Equipment
- >> CA Request
- >> New NC
- >> Report Health & Safety Violation
- >>> Suggestion Box

Request Module:

- >> Define unlimited request types
- >> Optional Web-Based Request Interface

Key Features:

- >> Create simple or complex requests
- >> Define unlimited processes/approvals
- >> Track request to action completion
- >> Web-Based Interface provided ability to create requests from outside uniPoint
- >> Requests are linked to quality record >> User-definable Types, Categories & Classes
 - >> Route and track request quickly & efficiently



General Capabilities:

- >> E-mail Notification
- >> History Tracking
- >> Unlimited Attachments

- >> Request Report
- >> Request Analysis Reports/Graphs
- >> Request Metrics
- >> Request Trend Analysis





Inspection Module

>>> Vital data collection and analysis

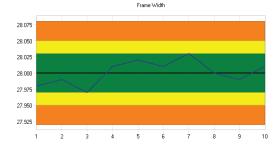
Scope:

Build a database of Inspection Specifications, detailing all product characteristics, inspection rates, and then record the results as the inspection is being performed. Manage First Article, In-process, Final and Receiving Inspection results, and other user-definable inspection activity. This module applies to manufacturing, chemical, energy, food processing & distribution, and medical companies.

Advantages:

The uniPoint inspection module increases the accuracy of inspection information, using built-in data-validation mechanisms. Reduce manual paperwork, and offer instant access to retrieve and analyze your critical inspection data. Eliminate data entry mistakes by integrating data from your ERP.

Process Control Charts



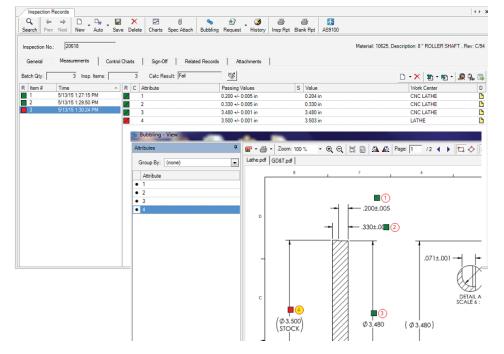
Inspection Module:

- >> Automate the Inspection Process
- >> Generate Inspection documentation

Key Features:

- >> Bubbling Capability
- >> Setup Control Level Warnings
- >> On-Screen Process Control Charts
- >> Identify Tooling/Gauges Required
- >> Calc Sample Size (incl. ANSI Z1.4)
- >> Create Automated Action Events
- >> Tolerance formulas and GD&T symbols >> Attribute Grouping
- >> Data import / export

- >> Define Process and Specification data
- >> Lookup/Link Job, Employee information
- >> Generate uniPoint Non-Conformance
- >> Grid View: easy data entry/review
- >> Advanced Lot Skip rules
- >> Cost Tracking
- >> Link Attributes to Work Center/Operation



General Capabilities:

- >> E-mail Notification
- >> Track Inspection Time/Costs
- >> Unlimited Attachments
- >> Update User To-Do Lists
- * Bubble Drawing capability requires

- >> Inspection Specification Report
- >> Inspection Report
- >> Process Control Charts
- >> SPC and Analysis Reports
- >> Inspection Analysis Reports





Inspection Manager Module

>>> Eliminate Inspection Data Entry

Scope:

The uniPoint Inspection Manager Module is a valuable and versatile add-on module for our flagship Inspection Module. It manages the automatic transfer of data from your Coordinate Measuring Machine (CMM) or other inspection or production equipment that can output dimensional measurements to an output file, like a spreadsheet or a database. In uniPoint 2017, Inspection Manager has been re-designed and standardized using an XML format, which uniPoint provides. Inspection Manager helps you store your xml files in a managed location and actively polls those files and imports that data into uniPoint Inspection records. You can utilize this module to automate the transfer of data from multiple machine into multiple inspection records simultaneously. The impact of this module goes beyond mere cost savings. This application can save your company salaries.

Summary:

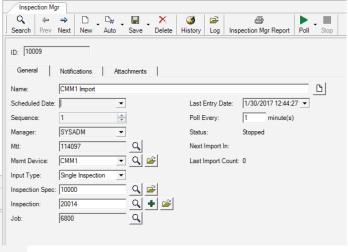
Inspection Manager is purchased as a standalone module, but requires a custom element that translates your machine data output file in to our XML format . We recommend that your internal/external IT resource or your equipment provider translates your machine output file into our XML format. That translation service is also available form uniPoint at an additional charge, and we would require an example of your machine output file to verify the compatible and consistent transfer of data into our xml format.

Key Advantages:

- >> Eliminate inspection data entry
- >>> Enormous potential cost savings
- >> Poll data from multiple machines simultaneously
- >> Import data directly into an existing uniPoint inspection record
- >> Create uniPoint inspection records dynamically throughout the day
- >> Eliminate risk of data entry mistakes
- >> Record actual results from unlimited inspection attributes
- >> Send exception emails to record manager

Requirements:

- >> uniPoint Inspection Module
- >> uniPoint Core Modules
- » Requires Custom Programming element to poll data from each different machine









Inspection Mobile

>>> Inspect Anything, Anywhere, Anytime!

Scope:

Inspection Mobile is another innovative solution from uniPoint Software to improve efficiency and proactively manage your workplace and field inspection activity. Inspections are about visiting a specific location, collecting data, making evaluations, and returning your findings to a central repository for storage or further action. Why not go paperless?

Summary:

A mobile device such as a Windows Tablet running Inspection Mobile allows users to capture inspection results electronically. This offers significant advantages over the traditional "pen and paper" approach. With Inspection Mobile, you not only create a permanent electronic record of the inspection, but it allows you to instantly notify stakeholders of any failures as they are identified. This reduces the time between identifying a non-conforming condition and correcting it, and by capturing the data electronically; you also eliminate unnecessary data entry back at your computer, conserving the precious resource of time.

Mobility:

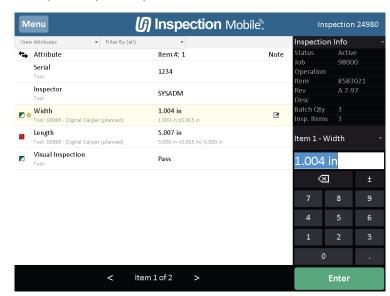
With true mobility, you can inspect from devices that weigh almost nothing and last all day in a charge. By eliminating all your paper forms which can be damaged, lost or filled out with ambiguous or invalid data, Inspection Mobile saves you time and money as there is no need to re-key information.

Technical Requirements:

- >>> Runs natively on any non-RT based Windows tablet
- >> Can run on any iOS or Android tablet using Microsoft's Remote Desktop app to connect to any computer with Remote Desktop enabled
- >> uniPoint Core Modules with SQL database required
- >> uniPoint Inspection Module required

Key Features:

- >> Intuitive Touch-screen Interface
- >>> Eliminate paper and redundant data entry
- >>> Create Inspection records by variety of methods
- >> Scan Job Operation Bar Code to create Inspection Record instantly
- >> Adaptive user interface changes per inspection attribute
- >>> View Inspection notes, attachments
- >> Instantly create NC from Inspection record
- >>> Real-time integration with your uniPoint database
- >> Understand Tooling Calibration status
- >> Perform time-based inspection
- >> Perform time entry against inspection records
- >> Ability to Complete Inspections









AS9100 Module

>>> Automating Aerospace Inspection

Scope:

The AS9102 Rev B First Article Inspection forms certify that each sample unit was produced and inspected according to the customer's specifications, and includes all physical, material and chemical test data relative to the part specification. This SAE Aerospace Standard (AS) establishes documentation requirements for the First Article Inspection (FAI).

Summary:

The purpose of the First Article Inspection is to provide objective evidence that all engineering design and specification requirements are properly understood, accounted for, verified, and documented. It is intended that the documentation generated will be a quality record of the supplier and customer for review of accountability and planning, for performing periodic surveillance and audits to verify conformance, for evaluating root cause and corrective action for any non-conformances, and for problem investigations.

Deliverables:

- >>> Form 1: Part Number Accountability
- >>> Form 2: Product Accountability Raw Material, Specifications and Special Process(s). Functional Testing
- >> Form 3: Characteristic Accountability, Verification & Compatibility Evaluations

Key Benefits:

- >> Eliminate manual forms
- >> No more data entry!
- >>> Remove selected materials from forms
- >> Refresh Bill of Materials at will
- >> Links Assembly/Component Jobs
- >> Identify Inspection Record and Job Number
- >> Advanced Workflow Potential
- >> Optional Digital Signatures

AS/EN/SJAC 9102 Rev B First Article Inspection Form 1: Part Number Accountability

Sheet 1 of 1

1. Part Number	2. Part Name	3. Serial Number	4. FAIR Number	
SHLF489	SLIDE RAIL ASSEMBLY UNIT	143647	9800	
5. Part Revision Level	6. Drawing Number	7. Drawing Revision Level	8. Additional Changes	
A/96	AS96/12	В		
9. Manufacturing Process Reference	10. Organization Name	11. Supplier Code	12. P.O. Number	
9800	X Corp		SA-P2290	
13. Detail Part	14. Full FAI Partial FAI Reason for Partial FAt	Baseline Part Number (including revisi SHLF489	on level) A/96	
if above part number is a detail part if above part is an assembly, go to		Weight:		
INDEX of part numbers or su	b-assembly numbers required to n	nake the assembly noted above.		
15. Part Number	16. Part Name	17. Part Serial Number	18. FAIR Number	
SHLF489-01	BRACKET - LEFT SIDE		9800-A	
SHLF489-02	RAIL GUARD		9800-B	
SHLF489-03	RAIL TUBE FITTING		9800-C	
		1		





Auditing Module

>>> Sustainable Compliance

Scope:

The Auditing module is an integrated part of the uniPoint Enterprise Quality Management System. It automates and manages the audit process in an efficient and cost-effective manner. It links to our CA Module, ensuring that issues or findings uncovered during an audit are addressed through a closed-loop corrective action process.

Advantages:

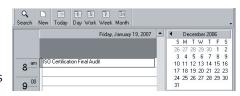
Helps you understand business process compliance, whether the audit is internal or external. Turn your findings into solutions.

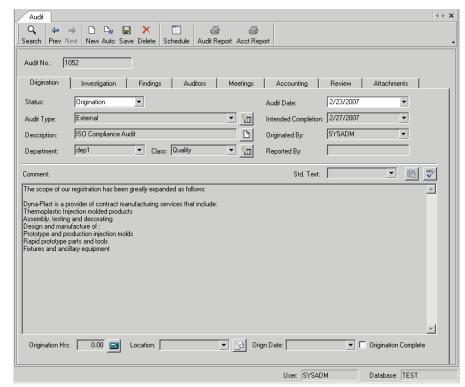
Process Flow:



Key Features:

- >> Reduce Audit Cycle Time
- >> Audit Meeting Scheduling
- >> Track and Record Costs
- >> Maintain Visibility over Findings
- >> Set Audit & Audit Review Schedules
- >>> Record findings and link to CA's





General Capabilities:

- >>> Broadcast/Specific E-mail
- >> Standard Text Manager
- >> Unlimited Attachments
- >> Update User To-Do Lists
- >> See Historical Audit Trail

- >> Audit Report
- >> Audit Reviews
- >> Audit Analysis Type, Origin, Disposition
- >> Audit/CA Association Report





Health & Safety Module

>>> Ensuring a safe environment to do business

Scope:

With the uniPoint Health & Safety Module you can store, manage, and access all of your required employee health & safety records.

Advantages:

Preserve your records, ensure compliance for an indefinite period of time, and avoid the potential for costly fines, citations or legal liability. Staying on top of Health and Safety issues and ensuring solutions are in place will help reduce your Workers Compensation costs. Promote a healthy and safe environment to protect your company's most important asset: its employees.

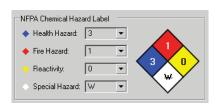


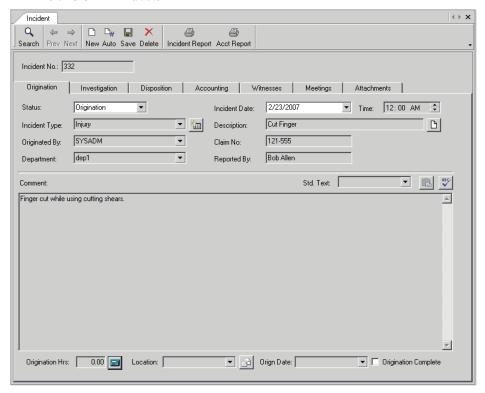
Health & Safety Module:

- >> Manage life-cycle of safety incidents
- >> Central repository for all SDS data

Key Features:

- >> Reduce risk of OSHA fines
- >> Setup/Schedule Safety Meetings
- >> Classify SDS and link documents
- >> Visibility, Automation, and Tracking
- >> Help reduce Workers Compensation costs
- >> Print GHS & NFPA Labels





General Capabilities:

- >> Specific E-mail Notification
- >> Standard Text Manager
- >> Unlimited Attachments
- >> Update User To-Do Lists
- >> See Historical Audit Trail

- >> Incident Report
- >> Incident Analysis: Type, Origin, Disposition
- >> Incident/CA Association
- >> MSDS Report
- >> MSDS: Labels, Review, Ingredients





Education & Training Module

>>> Learning, growing and prospering

Scope:

The uniPoint Education & Training Module is designed to effectively manage your training process and keep your training records organized. Ensuring personnel are adequately trained is an essential element to deliver reliable and high quality products and services.

Advantages:

Easily keep your employee and training records up to date and compliant with your quality system. Easily perform analysis of current or future training needs and cost.

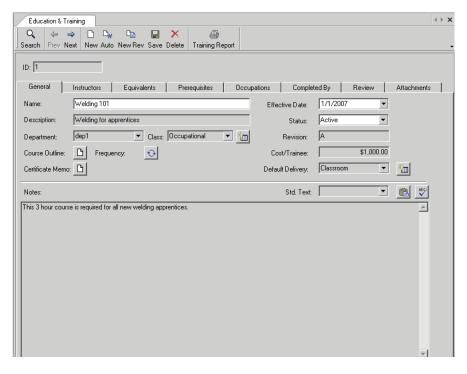


Training Frequency:



Key Features:

- >> Streamline Training Communication
- >> Update Employee Master Files
- >> Setup Occupations and Training
- >> Identify Instructors, Equivalents and Prerequisites
- Perform Training Gap Analysis for Inviduals or Occupations
- >> See the Training and Cost Impact of Personnel Changing Occupation
- >> Record employee and instructor sign-offs, and record notes
- >> Auto-complete training records upon completion of all training sign-offs



General Capabilities:

- >> Specific E-mail Notification
- >> Standard Text Manager
- >> Unlimited Attachments
- >> See Historical Audit Trail

- >> Training Report
- >> Training Outlines, Certificates
- >> Training Gap Analysis, Reviews
- >> Occupation Report
- >> Occupation Change Training Needs
- >> Training Matrix
- >> Training Sign-Offs





Validation Module

>>> Comply with validation regulatory requirements

Scope:

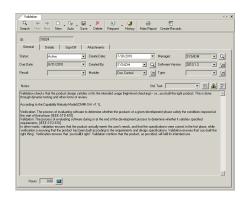
The uniPoint Validation module is a tool to help automate the recording of validation procedures and actual results, as is pertains to uniPoint Software, or other software or process validation projects.

Advantages:

The uniPoint Validation module is designed to replace manual word documents to manage the Validation process, and offers the same visibility, integration, workflow and collaboration advantages as the rest of uniPoint.

Key Features:

It allows for advanced record searching and offers validation templates pre-loaded with procedures on all uniPoint modules. These templates automate the creation of actual validation records, which can be modified at will by the end-user. Unlimited validation records can be created, with unlimited details on each record.



Understanding Validation:

We recognize that the software product we create must meet the needs and expectations of our customers. We take all reasonable steps to ensure our product operates as intended and with integrity.

Quality of software and the validation of software is not limited by one definition. In creating software, we will seek to balance all aspects of high quality. We create software products that:

- >> Are easy to understand and use
- >> Are reliable and operate as designed
- >> Are supported and ensure customers get timely answers to questions
- >> Help customer maximize their efficiency and do their work

We understand that the pursuit for quality is a continual endeavor. We work to continually improve both the processes used to create our software and the product itself.

To ensure our software meets our highest standards we:

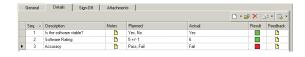
- >> Have the software internally tested by both our development and support departments. This process is called Alpha testing.
- >> Review our internal (Alpha) test to design specifications. This test and review process may go though several iterations before the product is ready for the next step.
- >> Have the product beta tested by customers that have volunteered to ensure the product is ready for release for all customers. This process may include functional or design changes based on customer feedback. It is common to have several beta test product releases before the product is available to everyone.
- >> Ensure technical support when customers report problems. We verify the nature of the problem, record the details, and determine a method to address the problem. Our technical support staff attempt to resolve 80% of questions our issues during your call and 90% resolution within the first 24 hours. Historically we have out-performed those objectives.

General Capabilities:

- >>> Broadcast/Specific E-mail
- >> Standard Text Manager
- >> Unlimited Attachments
- >> Update User To-Do Lists
- >> See Historical Audit Trail

Reporting:

- >> Validation Listing Report
- >> Validation Report



The Validation module comes pre-loaded with generic scripts to validate each module of uniPoint. These scripts may need to be modified and/or augmented with additional scripts which can performed by the customer at will, to allow for full validation of uniPoint to the customer's specific quality standards or requirements. uniPoint is not responsible for specific validation scripting for each customers' unique quality environment. Pre-loaded templates are offered as-is, as a starting point toward the goal of validation. uniPoint does not offer validation services for any specific quality standard; we offer application training on the Validation Module as a starting point for managing the Validation of any software module or manufacturing process.



1.1) How do you rate our customer sup

(#) 1.3) Please provide the number of occ.
(11) 1.4) When was the last date where you

2.1) Have you received all of our produ 2.2) Was there an occasion where you

2.3) If you have answered yes to quest

1.5) Comment?

🖃 🧰 2) Speed

Surveys Module

>>> Channel communication for improvement

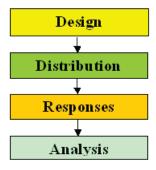
Scope:

The uniPoint Surveys module offers powerful survey creation, structured response collection management, advanced scoring and survey analysis tools.

Advantages:

Packed with all the tools you need to conduct surveys and analyze the results, our Surveys module will save you time, money and effort. Surveys are created using an explorer-like, drag & drop interface, complete with the ability to copy parts or all of an existing survey into a new survey. Each question can be setup with configurable answers, and then weighted for statistical analysis. You can easily create surveys for customers, vendors, employees or miscellaneous respondents.

Process Flow:

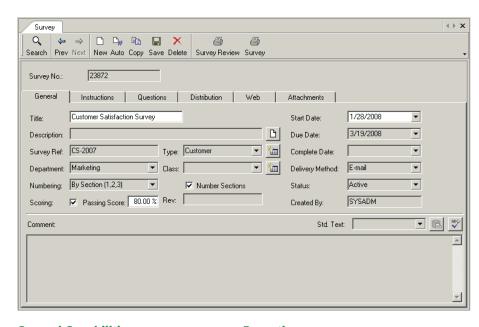


Key Features:

- >> Create Surveys in Minutes
- >> Deploy Surveys via E-mail, Fax, Mail or the Web
- >> Unlimited Surveys & Responses
- >> Survey Scoring System
- >> Analyze Survey Results or Compare Surveys

Web Based Surveys:

- >> Deploy Surveys Via The Internet
- >> Format Survey Style to Match Company Standards
- >> Invite and/or Allow Anonymous Respondents



General Capabilities:

- >> Specific E-mail Notification
- >> Standard Text Manager
- >> Unlimited Attachments
- >> See Historical Audit Trail

- >> Survey Report, Survey Review
- >> Survey & Question Analysis
- >> Survey & Question Comparison
- >> Response Report





Supplier Management Module

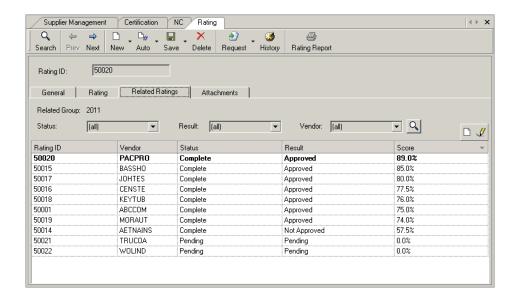
>>> Automated Certification Management & Performance Ratings

Scope:

Suppliers selling goods and services to customers doing business in quality-regulated environments are only qualified to supply specific and approved products and services. Therefore, it is essential to maintain and track the certification levels of each supplier and approved vendor lists. The Supplier Management Module offers a user-friendly and comprehensive tool to summarize and score the activity of each supplier from other uniPoint modules. Taking it one step further, you can even setup approved suppliers per Customer, as your customers may dictate which of their approved suppliers can be used.

Advantages:

Managing, tracking and rating your suppliers is simple with uniPoint's Supplier Management Module. Monitor supplier performance by leveraging our automated rating system. You can calculate a score for your suppliers based on uniPoint NC's, Audits, Survey Results, CA's, Delivery Performance and other user-definable criteria. Ratings results below minimum threshold automatically update the supplier's approval status and email the supplier manager for action steps.



Key Features:

- >> Establish Certifications Levels
- >> Manage Certifications of all Suppliers
- >> Maintain approved supplier lists
- >> Create different Ratings Templates
- >> Calculate supplier performance with automated Ratings
- >> Set Ratings Thresholds
- Send auto-emails to supplier manager when approval status changes
- >> Assign approved Vendors per Customer

General Capabilities:

- >>> Broadcast/Specific E-mail
- >> Standard Text Manager
- >> Unlimited Attachments
- >> Update User To-Do Lists
- >> See Historical Audit Trail

- >>> Ratings Report
- >> Rating Summary
- >> Approved/Unapproved Supplier List

General							
Nem s Small Concary Assaul Rathing				Score	37.5%	F.5%	
Vendor	AECCOM	Streus	Pending	Result	Approx	Approved	
LastDate		Scheduwed Date		Due Date			
Reany From	11/1/2011	Raing To	11/20/2011	D11 Complete Date		11/14/2011	
Prequency	Deryyear.	Derovar.			Related Group 2011		
Rating							
Name				Weight	Volum	Waighted Score	
				25.0%	0	0.0	
Nice Supplier NC QIV				50.0%	0	50.0	





Risk Management Module

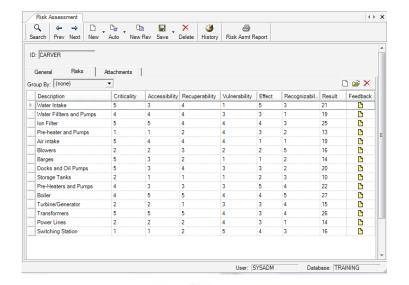
>> Identify, assess, and prioritize risks

Scope:

Risk management is an essential component of your quality system. Use the Risk Management module to manage risks in your organization and compliance to new quality standards. You have the ability to define and manage different types of risk assessments. Whether it is a vendor, part, or process risk assessment, you are in control of the criteria and scoring system. From simple to complex scored risk assessments, this module can do it all. Visibility of risk assessments and the actions you have taken for high risk items is at your fingertips. Seamless integration into the CA module and the rest of your uniPoint system leverages your investment and demonstrates compliance to the strictest quality standards.

Advantages:

Manage and tracking of risks has never been simpler than with uniPoint's Risk Management module. Easy to identify risk levels by color and symbol allow everyone identify and action high priority risks in your organization. Easily demonstrate risk assessment management to auditors without complicated forms and reports. Monitor the risk assessment process and status with your To-Do list. Reduce your time administrating risk assessments freeing up more time to do them. This simplified module along with its built in report, metrics and trends will provide the visibility to effectively manage the risk assessment process.



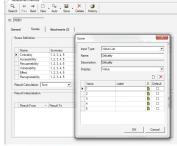
Key Features:

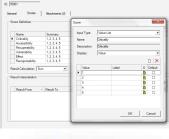
- >> Manage Risk Levels in your organization
- >> Unlimited Risk Assessment Methods, with definable scoring
- >> User-definable/default Assessment types on each Assessment Method
- >>> Easy to see Risk Levels by Color and Symbol
- >> Optional Score notes
- >> Revision Control Risk Assessments
- >>> Control Risk Assessment Signoffs and Security
- >> Manage Risk Assessment Templates
- >> Associate CA's with Risk Assessments
- >> Track Resolutions for High Risk items
- >> Demonstrate Risk Management and Control for
- >> Manage Simple or Complex Risk Assessments
- >> Manage Recurring Risk Assessments
- >> Set Risk Assessment Expiry Dates

General Capabilities:

- >> Unlimited Attachments
- >> Historical Audit Trail for Risk Assessments
- >> Update Users' To-Do List
- >> Attach Risk Assessments to any uniPoint Module/Record
- >> Risk Assessment Key Indicators

- >> Risk Analysis Reporting
- >> Risk/CA Associating Reporting
- >>> Risk Trending







Portal Module

>>> Your Gateway to Automation

Scope:

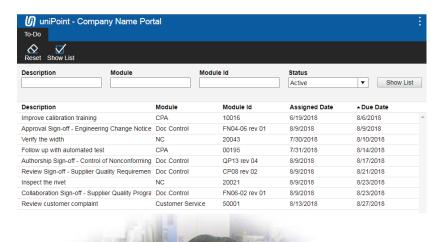
uniPoint's Portal Module offers the ability for external users to manage assigned uniPoint quality tasks or sign-offs at a managerial level. This will allow your company to collaborate directly with suppliers and customers alike in the life cycle management of uniPoint quality events.

Advantages:

The Portal Module will greatly reduce the time to process your quality events at is allows for the user assignment of advanced process steps with NC, CA, Customer Service and Document Control records to external users or groups of users. Controlled access to Suppliers and Customers can be quickly setup as users with a username and password. This will allow them to receive an email with a Portal hyperlink when tasks are assigned to them. They will click on the link to access the Portal (hosted on your own server) with secure login security. From there, they can complete their assigned task or sign-off within uniPoint as well as view existing attachments or attach new files to the uniPoint record. Auto reminder emails can be sent to remote users for incomplete tasks and sign-offs. The Portal Effect: the elimination of paper; streamlined communication; and faster reaction and processing time.

Portal Module:

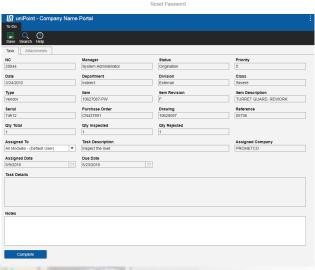
This module utilizes our new-generation mobile/web technology platform. It is simple to deploy, because your business partners will have no software or app to install. Our Portal Module is hardware agnostic and will run on any internet-enabled mobile phone, tablet or desktop.



Key Benefits:

- >> Reduce your NC, CA, and Request processing time
- >> Assign quality tasks to external users
- >> Allow external business partners to approve Documents
- >> Communicate in real time with external parties
- >>> Eliminate Paper, emailing & scanning
- >> User To-Do Lists
- >> Your uniPoint database is updated live
- >> Provide 24/7 access
- >> No App or Software to Install
- >> Mobile Friendly Design
- >> Works on any internet-enabled mobile phone, tablet or desktop
- External companies can manage their own users/securities
- >> View and upload attachments
- >> Customizable screen header colors
- >> Show your company logo in your Portal







Document Viewer Module

>>> Mobility, Agility and Responsiveness

Scope:

Introducing uniPoint's third-generation development platform – leading edge mobile technology that will transform your uniPoint user experience without compromising speed, security or access to your critical ERP information. uniPoint's Document Viewer extends the controlled visibility of your document library to your entire organization, business partners, and remote employees.

Advantages:

This module provides instant access to all important quality documents, procedures, and work instructions — without having to purchase full uniPoint concurrent seats. The Document Viewer Module is READ-ONLY, so there is no way an employee can effect any change to the document.

What's New:

Improved Performance

- >> Uses leading edge libraries and frameworks to deliver exceptional performance from a web application
- >> Minimizes network traffic with a Single Page Application design
- >> Handles large lists with pagination to prevent long load times

Enhanced Security

- >> Supports SSL certificates for encrypted communication
- >> Prevents SQL injection and cross site scripting attacks
- >> Uses Claims-Based authentication to ensure user permissions are enforced

Usable on multiple devices

- Adaptive and responsive design ensures a good user experience on Phones, Tablets and Desktops
- >> Designed to work on a wide range of screen sizes and resolutions

Better Support

- >> Streamlined install and configuration
- >> OWIN server ensures consistent deployment across various environments
- >> Improved exception handling ensures the product is easier to support

New Features

- >> Improved user experience
- >> Easily reset filters

Key Features:

- Access your uniPoint Document library from any mobile phone, or internet-enabled tablet, laptop or computer.
- >> Works over WiFi, 3G or wired Ethernet Connection
- >> Search, View, Download, Print your documents, with user-level security.
- Share your documents with employees, customers, or vendors

Usable on Multiple Devices:

>> Mobile-First Design for optimal use on mobile phones.

Desktop View





Knowledge Base Module

>>> Mobile/Web-Based answers at your fingertips

Scope:

uniPoint's Knowledge Base module allows you to share information from your uniPoint quality system to any user with access to a mobile phone or internet-enabled tablet, laptop or computer. It improves staff productivity and efficiency, eliminating time wasted searching for information across disparate systems. Allows users to quickly create questions and answers or processes for instant access to everyone in your organization.

Advantages:

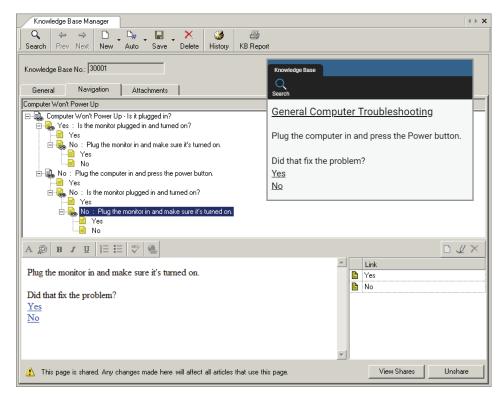
Using uniPoint's new mobile-first technology platform, this module provides fast problem resolution with 24/7 mobile or web-based self-service access. It reduces operation costs and employee training time by helping them acquire job knowledge faster. It promotes an environment that continually improves by preventing knowledge from leaving the company with employees. Finally, Knowledge Base links documents from our Document Control module, and allows you to setup unlimited user-definable Knowledge Base entries.

Link Type Definitions:

- >> New Knowledge Base Page
- >> Existing Knowledge Base Page
- >> Document Control Document
- >> E-mail User or Group
- >>> E-mail External
- >> File
- >> Webpage

Key Features:

- >> Associate data from ERP system
- >> Search by Key Words
- >> Create hyperlinks to Documents
- >> Mobile/Web-Based self-help system >> Built-in Spell Checker/Font Management
 - >>> User-definable Types, Categories & Classes
 - >> Lookup/Link Part Number
 - >> Unlimited Attachments



Knowledge Base Module:

- >> Configurable Knowledge Base library
- >> Unlimited process mapping

General Capabilities:

- >> E-mail Notification
- >> History Tracking

- >> Knowledge Base Report
- >> Knowledge Base Usage Report





Requests Module

>>> Mobile/Web Change Management

Scope:

uniPoint's Request module is a versatile and user-configurable solution to create, submit and monitor requests throughout all uniPoint modules. Request To-Do's are created and assigned to users or groups, from inside uniPoint or from uniPoint's new mobile-first technology platform. This new platform is hardware agnostic; it allows users to create requests from any mobile phone, or internet-enabled tablet, laptop or computer. Requests can be actioned to create new or edit existing quality records with the click of the mouse.

Advantages:

This modules ensures your employees can create and react quickly to service requests from their mobile devices, and that no request is lost or ignored. Track the status of requests in real-time, and improve communication from your plant floor. Create an unlimited number of request types, each with their own process flow and approval. Each defined process can have an unlimited number of steps with user and due-date assignment.

Request Examples:

- >> Change to a Document
- >> Maintenance on Equipment
- >> CPA Request
- >> New NC
- >> Report Health & Safety Violation
- >>> Suggestion Box

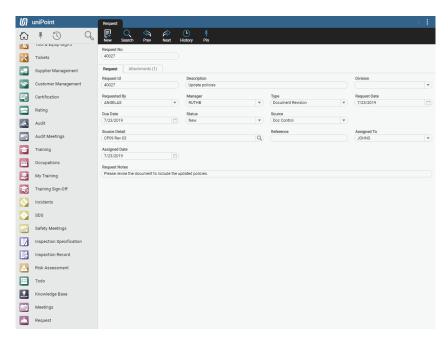
Request Module:

- >> Define unlimited request types
- >> Optional Web-Based Request Interface

Key Features:

- >> Create simple or complex requests
- >> Define unlimited processes/approvals
- >> Requests are linked to quality record
- >> Track request to action completion
- » Mobile/Web-Based Interface provided ability to create requests from outside uniPoint
- >> User-definable Types, Categories & Classes
- >> Route and track request quickly & efficiently





General Capabilities:

- >> E-mail Notification
- >> History Tracking
- >> Unlimited Attachments

- >> Request Report
- >> Request Analysis Reports/Graphs
- >> Request Metrics
- >> Request Trend Analysis





Training Sign-Off Module

>>> Empower your employees

Scope:

The uniPoint Training Sign-Off module is an ideal extension of our Education & Training module. It extends the training sign-off function to any employee or instructor with access to a mobile phone or an internet-enabled tablet, laptop or computer. Once all sign-offs are completed, the training record can be set to status completed.

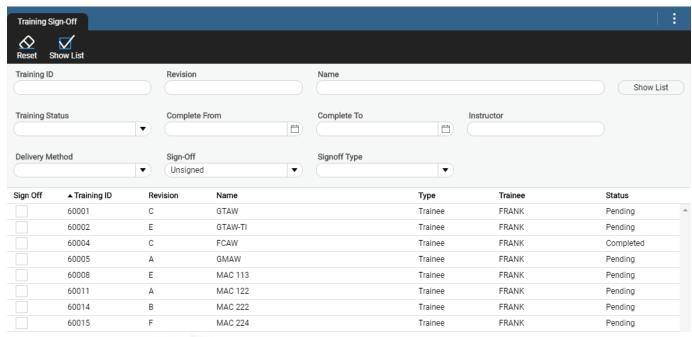
Advantages:

This module will lower your cost of uniPoint ownership as full concurrent uniPoint login users are not required. Instead, inexpensive web users can be purchased, allowing hundreds of employees to perform this vital function themselves in a controlled environment.

Key Features:

- >> Employee can perform training sign-offs from any mobile phone or internetenabled tablet, laptop or computer
- >> Employees can login without requiring a uniPoint User profile
- >> Employees/instructors can see upcoming training
- >> Employees/instructors can add notes per training signoff record
- >> Employees/Instructors can sign-off training and indicate effectiveness
- >> uniPoint does not have to be installed to perform this function
- >> uniPoint database is updated live, with complete history audit trail









uniPoint Services

>>> Supporting your Success

Virtual Installation:

You will begin your journey with uniPoint with a virtual installation of the program on your file server and one workstation. This installation typically takes two hours, and we can help you import users, setup your Document Control Vault and set key options out of the box.

Virtual Training Classes:

As a valued customer on active maintenance, you will have free and unlimited access to our monthly instructor-led virtual training classes. We offer two hour sessions on our core, add-on and inspection modules each month. Register for them on our website.

On-Site Training:

Every new uniPoint customer purchases on-site training. This is mandatory because we want to ensure that uniPoint gives your implementation a jump-start and is properly integrated into your existing quality management system. Our implementation consultants are quality experts and well versed in the ISO 9001 and AS 9100 standards and will work with your actual quality records so you can learn how to load records into each uniPoint module.



Virtual Implementation Consulting:

After the initial on-site visit, it's important to have repeated contact with a uniPoint implementation consultant to ensure that that your goals are being achieved. The value of this investment is proven: We help you drive your implementation forward at regularly scheduled intervals. For two hours-per-month for six or twelve months, we can provide the following virtual consulting services to guide you confidently through the uniPoint implementation process and past the finish line.

- >> Monthly backup of your uniPoint **Database**
- >> Implementation Assessment
- >> Implementation Roadmap with Go Live Dates
- >>> Database re-organization/cleanup
- >> Monthly review of implementation
- >> Focused training on specific modules
- >> Q&A to overcome potential implementation roadblocks

Data Importing:

If your company is purchasing our Standalone Quality system, there may be opportunities for us to perform a one-time import of some of your quality information to jump-start your implementation. We also routinely import our customers' document and equipment libraries. All importing is quoted on an hourly basis. Be sure to discuss data importing with your uniPoint Sales Representative.

Custom Programming:

When you combine uniPoint's quality consulting experience and programming expertise, the result is a formidable custom programming services offering. We have worked with hundreds of companies to customize their installation:

- >> Modify standard Quality Reports
- >> Create new Quality Reports from scratch using Crystal
- >> Database re-organization
- >>> Create import/update utilities

Getting Help:

There are many ways to receive help on the uniPoint Quality System. From within the application, simply hit the F1 button, and specific help for the active window will appear. This online help can be modified or printed. Telephone support is available from 8:30 am to 4:30 pm CST at 204-480-0539, ext 1 or by emailing support@unipointsoftware.com

uniPoint Training Videos:

We offer a comprehensive list of functional videos which show how each uniPoint module works and how the modules work together to solve critical business issues. These videos are viewable 24/7. Ask your uniPoint Sales or Support rep for the link.





