

uniPoint Virtual Consulting

»» Achieving 100% Utilization

To ensure you are getting full value from your uniPoint investment and realizing all of the potential efficiencies gained by our comprehensive quality solution; your goal must be 100% implementation and utilization of all the uniPoint modules you have purchased. If your company is using all of our modules, you can demonstrate compliance to any quality standard and gain the automation and cost-saving benefits of one central repository for all of your quality data. We are your trusted guide on your uniPoint QMS implementation journey; we can help you achieve your goals with a field-tested and proven plan of action.

uniPoint Implementation Steps

- »» Purchase uniPoint
- »» Free uniPoint product installation
- »» uniPoint on-site consulting scheduled
- »» Free monthly group training sessions
- »» Free access to uniPoint video library
- »» Pre on-site virtual session with consultant
- »» Paid on-site training performed
- »» Full Implementation Plan developed while on-site
- »» Paid monthly virtual consulting to ensure Implementation Plan is fulfilled
- »» Proactive uniPoint customer service contact to ensure satisfaction
- »» Free access to uniPoint technical support as required

Key Deliverables:

- »» Monthly Backup of your uniPoint Database
- »» Implementation Assessment
- »» Full Implementation Plan for all uniPoint Modules
- »» Monthly review of Implementation Plan
- »» Database health assessment
- »» Focused training on specific modules
- »» Review and recommend Quality Best Practices
- »» Q&A to overcome obstacles

uniPoint Full Implementation Plan

Bundle	Module	Status	Planned Go-Live	Actual Go-Live
Core	Non Conformance	Implemented	6/1/2019	5/25/2019
	Corrective Action	Implemented	6/1/2019	5/25/2019
	Tooling & Equipment	Implemented	7/1/2019	7/5/2019
	Document Control	Implemented	7/1/2019	7/5/2019
	Customer Service	Implemented	7/1/2019	7/5/2019
	Key Indicators	Implemented	6/1/2019	5/26/2019
	Trend Analysis	Implemented	7/1/2019	7/5/2019
	Requests	Implemented	6/1/2019	5/26/2019
	To-Do List	Implemented	6/1/2019	5/25/2019
	Inspection	Inspection Module	Pending	8/1/2019
Inspection Manager		Pending	9/1/2019	
Inspection Mobile		Pending	10/1/2019	
AS9100		Not Interested	N/A	
Add-On	Auditing	Pending	9/1/2019	
	Health & Safety	Pending	9/1/2019	
	Education & Training	Pending	9/1/2019	
	Validation	Future	2020	
	Supplier Mgmt	Future	2020	
	Risk Mgmt	Future	2020	
Mobile/Web	Portal	Implemented	8/1/2019	8/1/2019
	Doc Viewer	Implemented	6/1/2019	5/25/2019
	Web Requests	Implemented	6/1/2019	5/25/2019
	Sign-Offs	Implemented	6/1/2019	5/25/2019
	Knowledge Base	Implemented	6/1/2019	5/25/2019

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A key component to your uniPoint implementation success is repetitive access to your uniPoint consultant after the initial on-site training is performed. This will ensure that you have access to expert advice at scheduled monthly intervals (2-4 hours per month) as your implementation unfolds, helping you overcome obstacles, increase user adoption and avoid internal resistance and other pitfalls that our consultants have dealt with hundreds of times.

The value here is that we are staying connected to your implementation team leaders and supporting their efforts. During our monthly virtual sessions, we are often re-training new or additional staff on particular modules; we are working with actual quality events and helping to deploy uniPoint Template records that can be used to automate future events. We are reviewing your uniPoint Implementation Plan and reassessing resources and timelines. This service lets you go down the path of implementing our QMS with confidence and surety of a successful outcome.

